

Cigna's Enhanced Cost and Quality Tool

Client Name: Baker's
Union

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What is Cigna's Enhanced Cost and Quality Tool?

Powered by Castlight

A new solution for your members

The Enhanced Cost and Quality tool provides, among other value, an enhancement to the current myCigna.com Find Care and Costs feature. Member's will see cost estimates that will be reflective of their plan benefits and accumulator status, providing an accurate cost of care estimate.

Integrated into myCigna.com for Taft-Hartley and Federal Business SAR clients seeking to provide an improved cost transparency solution for their members.

The screenshot displays a doctor's profile for Juburi, Rudy H., MD, an Internal Medicine specialist. Below the profile, there are tabs for Overview, Cost Estimates (selected), Clinical Quality, and Patient Ratings. The Cost Estimates section shows a location of 2817 Duke St, Alexandria, VA 22314 and a service of Primary Care for Adults. A table provides an estimate for the Cigna Plan Network, showing an estimated price of \$99, a Cigna pay of \$84, and a You Pay of \$15. A note states that members always pay \$55 for visits with this provider, as their copay does not count toward their deductible. A link to learn how to get these prices is provided. At the bottom, there is a section titled 'ABOUT YOUR ESTIMATE'.

ESTIMATE FOR CIGNA PLAN NETWORK		
Estimated price	\$99	You always pay \$55 for visits with this provider. Your copay does not count toward your Deductible. Learn how we get these prices
Cigna pay	\$84	
You Pay	\$15	



Enhanced Cost and Quality Tool

Cost and quality information helps connect your members with high-value care

Quality

A composite quality score calculated from 240 quality metrics¹

Patient Ratings

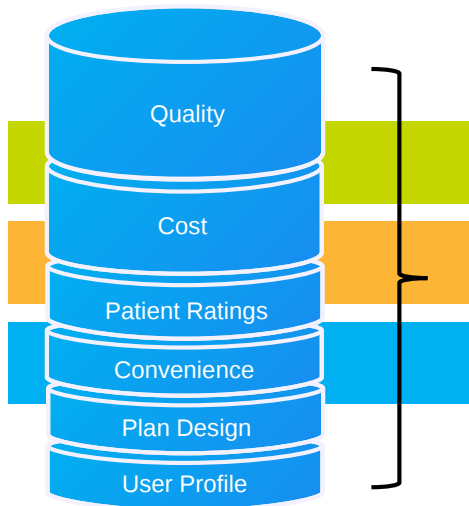
2.5M ratings and reviews¹

Cost

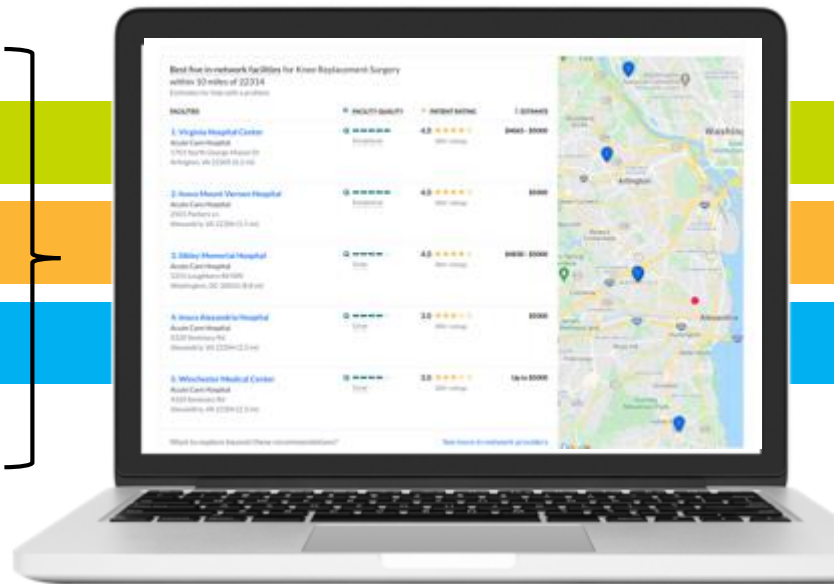
Pricing estimates personalized to where each member is in their specific plan

Convenience

Provider's distance from a member



Smart Match
recommends top
providers



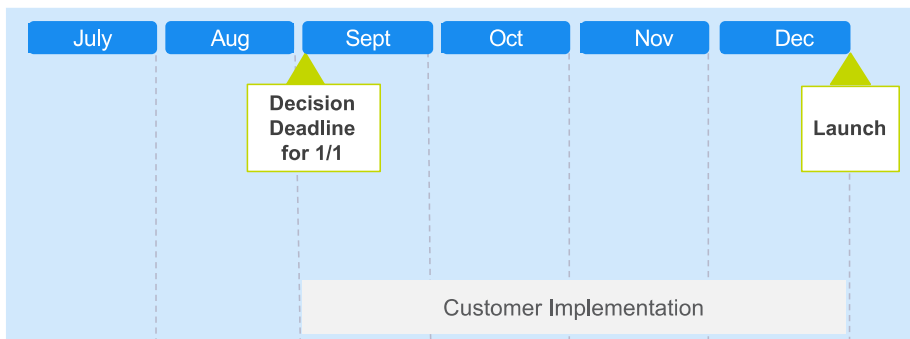
1. Castlight Health and aggregated data from approximately 30 third-party data sources. March 2021.

All examples are for illustrative purposes only.

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Implementation Activities

Timeline (Jan. 1 timing example)



Implementation requires **4 months**

Client Requirements:

- Provide benefit detail for all medical plans
- Initiate and authorize contact and connection with client clearinghouse vendor.
 - This allows for access to plan member's medical accumulator information.
 - Client will participate in resolving data element issues
 - Cigna will accept a flat file in Cigna approved format
- Participate in review of Medical Plan configurations
- Participate in early testing of tool
- Engage in Member Communication Materials/Strategy Discussions





Product availability may vary by location and plan type and is subject to change. All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and details of coverage, review your plan documents or contact a Cigna representative.

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